

SISTELCR CALL RECORDING SOFTWARE

OVERVIEW

SISTELCR is professional voice recorder allows you to automatically record voice calls - at external lines of your PBX - to your computers hard drive.

SISTELCR is designed with using latest hardware and software technologies.

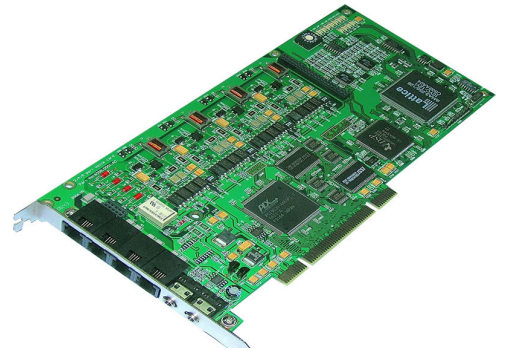
SISTELCR is a state-of-the-art and cost-effective solution that meets all of your commercial voice-recording requirements.

Besides recording phone conversations, **SISTELCR** also provides valuable data such as time of calls, duration, dialed numbers, channel name, and caller-id information, with its professional and user-friendly interface.

The high-end recording software provides many other functions including security, administration, and gives the user a powerful and flexible system to manage the data.

Easy integration with call centers -- agent recording.

Analog phone calls can be accurately recorded from beginning to end via On Hook and Off Hook Voltage detection.

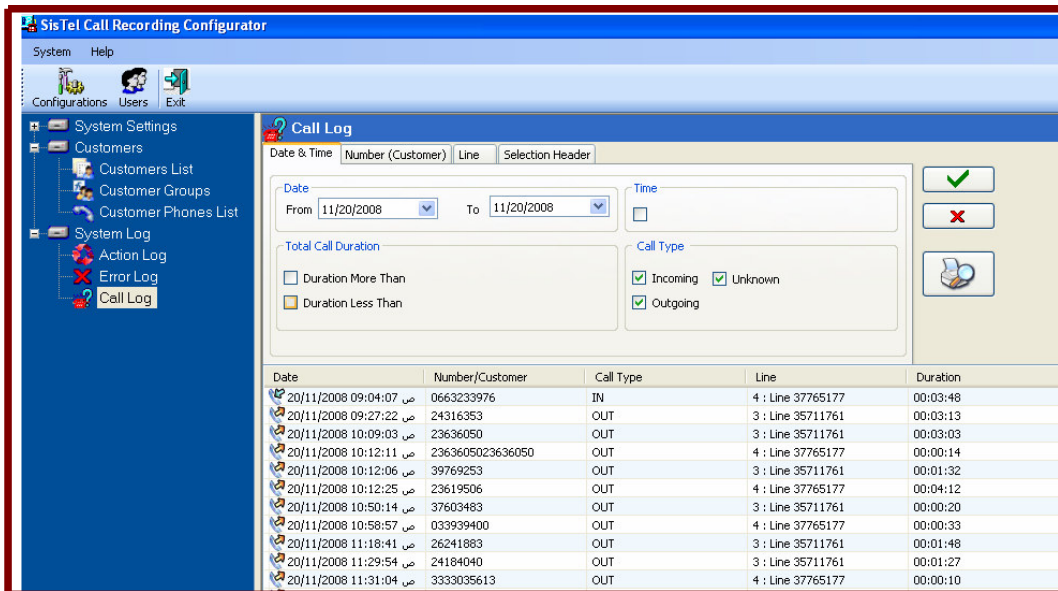


AREA OF USE

- Banks, Financial Companies, Brokers
- Call Centers, Customer Services,
- Security Services,
- Military Applications, Prisons,
- Emergency centers, Hospitals,
- Airports, Transportation Control Centers,
- Companies with sales departments,
- Phone Interview and Service Houses.

Advantages OF SISTEC

- Flexible System Configuration.
- **SISTELCR** provides different type of reports which includes valuable data such as time of calls, duration, dialed numbers, channel name, and caller-id information CID, Call No. types, time, etc.



The screenshot shows the 'SisTel Call Recording Configurator' application. The main window displays a 'Call Log' report with the following data:

Date	Number/Customer	Call Type	Line	Duration
20/11/2008 09:04:07	0663233976	IN	4 : Line 37765177	00:03:48
20/11/2008 09:27:22	24316353	OUT	3 : Line 35711761	00:03:13
20/11/2008 10:09:03	23636050	OUT	3 : Line 35711761	00:03:03
20/11/2008 10:12:11	2363605023636050	OUT	4 : Line 37765177	00:00:14
20/11/2008 10:12:06	39769253	OUT	3 : Line 35711761	00:01:32
20/11/2008 10:12:25	23619506	OUT	4 : Line 37765177	00:04:12
20/11/2008 10:50:14	37603483	OUT	3 : Line 35711761	00:00:20
20/11/2008 10:58:57	039999400	OUT	4 : Line 37765177	00:00:33
20/11/2008 11:18:41	26241883	OUT	3 : Line 35711761	00:01:48
20/11/2008 11:29:54	24184040	OUT	3 : Line 35711761	00:01:27
20/11/2008 11:31:04	3333035613	OUT	4 : Line 37765177	00:00:10

- **Increased access security**

SISTELCR offers an extensive array of access security settings. Users with several configurable access rights can be added to system with ease. Users can access the certain parameters like settings, or security only if they are permitted. Access permissions can be set as read only, read, read & write or no access to the selectable work areas.

SISTELCR can give output reports in different format such as word , PDF format etc

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